

**PLEASE NOTE: FOR THE SAFETY OF OUR CLIENTS, VOLUNTEERS, STAFF, AND THE COMMUNITY, WE HAVE THE FOLLOWING NEW PROTOCOLS IN PLACE FOR THE LANGLEY HOSPICE SOCIETY'S SUPPORTIVE PROGRAM CENTRE.**

## **CLIENTS – ADULT PROGRAM:**

- Clients are asked to refrain from attending in person under ANY of the following conditions:
  - ⇒ **If you feel unwell, even with only mild, cold-like symptoms**
  - ⇒ **if you have travelled outside the province in the last 14 days**
  - ⇒ **if you have had contact with someone with suspected or diagnosed covid-19**
- **If you arrive early for your appointment, we ask that you remain in your vehicle or outside on our deck, as we do not have a waiting area inside the house at this time.**
- **We will be meeting in our large group room, which we have changed over to accommodate one-to-one support with adequate social distancing.**
- clients and staff/volunteers must maintain the 2m (6 feet) social distancing at all times.
- Anyone entering the Supportive Program Centre, must wear a mask. If you don't have one, we have provided disposable masks at the front entrance which you are asked to put on, as soon as you enter the house.
- Anyone entering the supportive program centre must use the hand sanitizer provided upon entry.
- the washroom closest to the group room is the designated client washroom. Clients must sanitize after using by wiping down the toilet seat and cover, the toilet handle, the faucet taps, the door handle, light switch with the sanitizer and paper towel provided.
- clients may use a cup they bring from home for water, tea or coffee, or we will provide disposable cup.
- there must be a covered garbage can in the boardroom/on the deck for all tissues and other garbage to be disposed of safely.
- In-house group sessions are not resuming at this time. We are offering some group programs via ZOOM, and this information and the appropriate links will be provided as needed.

**Please sign below, in acknowledgement that you have read and understood this protocol.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



**Langley Hospice Society**

langleyhospice.ca

Providing compassionate care and support since 1983