

WELCOME BACK... Things will be a little different but we're excited to welcome see all of our store customers face-to-face once again...

FOR THE SAFETY OF OUR CUSTOMERS, VOLUNTEERS AND STAFF, WE HAVE THE FOLLOWING NEW PROTOCOLS IN PLACE:

- There will be a hand sanitizing station at the front door, and everyone who enters the store will be required to use the hand sanitizer provided to help keep the store safe and clean;
- Masks are now required for anyone entering the store. Our staff and volunteers will be wearing masks or face shields to offer you a safe shopping environment;
- a maximum of 15 customers will be allowed in the store at one time, and we will continue follow WorkSafe BC's social distancing protocols of at least 6 feet, and the use of directional arrows to help keep everyone safe and well;
- change rooms are closed at this time, if you purchase something that you try on at home and it does not fit we are offering a 7-day clothing return policy at this time, where you will be offered a store credit (Note: no returns on already discounted items). All returned clothing will be quarantined for 24 hours before returning to the sales floor;
- sanitizing of counters and other high traffic spaces will happen at regular intervals throughout the day; and
- we will be open reduced hours, **Tuesday, Wednesday, Thursday, and Saturday ONLY, from 10am to 3pm**, in order to allow for these and the other protocols necessary to allow us to keep the store open and welcome you into our space.

WE HAVE ALSO INSTALLED SOME THINGS TO HELP:

- You will notice a new safety shield at the cash desk and display case at the front of the store, where it is more difficult to maintain minimum social distancing; and
- we have installed arrows and additional signage to help direct the flow of traffic and help us maintain the important safety protocols for all who visit the store.

Drop-In Donations are still being accepted... but with the limited space and the new sanitizing protocols, we need to continue to manager our receiving area with care, and so **WE ARE REQUESTING THAT YOU CALL AHEAD IF YOU HAVE LARGER ITEMS OR FURNITURE, SO THAT WE CAN ENSURE SPACE IS AVAILABLE, AT: 604.513.9319.**

THANK YOU for your continued support, and for your patience as our Second Story Treasures staff and volunteers maneuver this new normal.
If you have any questions or concerns, please contact us at
secondstorytreasures@langleyhospice.com



Langley Hospice Society

langleyhospice.com

Providing compassionate care and support since 1983